



## Terms of Membership

1. Acceptance – The decision to accept a member to Inner Glo shall be at our absolute discretion. We reserve the right to decline any application received. If we accept an application, we will notify you by email and your membership agreement will be formed at the time of sending such notification to you. Your membership agreement shall consist of the Terms and Conditions and the Privacy Policy. This agreement is for the minimum period of twelve (12) months of membership and shall continue thereafter until terminated in accordance with clause 3.
2. Payment of fees
  - a. You will pay your membership fee in the following ways – cash or cheque; annually by Google Checkout; annually or monthly on the due date as agreed by Direct Debit
  - b. Each annual period of membership runs from the date upon which we accept your membership application.
  - c. The membership fee applicable to your first year of membership is as listed on the Inner Glo website on the date you submit your membership application.
  - d. The membership fee applicable to each subsequent year of membership is as listed on the website on the date you renew your membership.
  - e. Your signature on the direct debit instruction form shall constitute your authority to debit the nominated account in respect of the membership fee due on the dates stated without further notice to you.
3. Cancellation and Termination
  - a. Subject to the provisions of clause 3.b below you may cancel this Agreement by notice in writing to us within seven (7) days of the date of our written acceptance of membership (“the Cooling-Off Period”). If you cancel within the Cooling-Off Period we will repay to you all fees received by us from you.
  - b. Where you attend Inner Glo events or receive Inner Glo membership services, you agree to the services commencing immediately upon issue of our acceptance of membership or the commencement of the services/events (whichever is sooner). You acknowledge that this may be prior to the end of the Cooling-Off Period, and you agree that thereafter you will not have the right to cancel any services under the Consumer Protection (Distance Selling) Regulations 2000 or otherwise.
  - c. Save as otherwise provided at clauses 3.a and 3.b above, you may only terminate this Agreement after twelve (12) months from commencement of this membership agreement whether you are paying monthly or annually. Membership will continue on a rolling basis and membership fees collected on the monthly or annual dates detailed in the Direct Debit form until and unless you terminate your membership agreement with us upon notice after twelve (12) months or if it is terminated otherwise in accordance with this clause 3. Thirty (30) days written notice of termination is required.
  - d. We may terminate this agreement immediately if we are of the opinion that your conduct is abusive, offensive, against the interests of other members or if you have not paid your membership fees as agreed. In the event we terminate your membership for in accordance with the provisions of this clause 3.e you agree that any membership fees due will be immediately payable and you acknowledge that any membership fees paid in advance shall not be refunded.
  - e. In the event that Inner Glo closes we will terminate this agreement with one month’s notice and provide a pro rata refund for any monies pre-paid as soon as reasonably practicable.